

## **Housing Support Worker – Temporary Contract, 1 Year**

Manitoulin Family Resources is seeking individuals to fill our new Housing Support Worker positions in the Manitoulin LaCloche region. The Housing Support Worker (HSW) will help clients locate and/or keep housing by supporting them to address their issues with mental illness, substance use, physical health, and life skills with a goal of securing permanent housing. This position will work closely with the Mental Health and Addictions Counsellor, and other agency staff.

Responsibilities will include

- Outreach, intake, building rapport, and case management with those who engage in the program
- Support in accessing and connecting clients to appropriate community resources in an effort to help them obtain and maintain housing
- System navigation, crisis intervention, telephone support, referrals, intakes and documentation
- Work with individuals to resolve issues related to barriers to securing/keeping housing
- Completion of client documentation and case notes

The successful candidates will have

- Post-secondary college diploma or university degree in human services or a related field;
- At least 3 years of experience with the homeless in an Outreach or Shelter setting;
- Demonstrated skills in performing assessments and on the spot risk assessments;
- Knowledge of the Residential Tenancies Act;
- Understanding of Homelessness and the Housing First Philosophy;
- Demonstrated understanding and experience working with the people who are homeless and living with mental illness;
- Strong engagement, conflict resolution and advocacy skills;
- Ability to work as part of a multi-disciplinary organization;
- Knowledge of community resources and excellent communication skills;
- Demonstrated ability to work as part of a team and independently as well
- Proficient in the use of computers and software including Microsoft Word
- Current CPR and First Aid Certification; ASIST Training an asset
- Valid driver's license, reliable vehicle, clear VSS and insurable driver's abstract are all requirements of the position and ongoing conditions of hire.

This position is a temporary contract and outside the bargaining unit. Flexibility in scheduling will be required to meet the needs of the program, with the position averaging 35 hours per week. The housing support worker delivers client services within the catchment of Manitoulin Island and the north-east shore of Lake Huron. The position is based out of the main administration office, however there will be periods of remote work assignments due to the pandemic, with travel being a component of the position as required.

Deadline for applications: Friday, February 25, 2022 at 4:00 p.m.

Please forward applications to: Denise Leblanc  
Executive Programs' Assistant  
Manitoulin Family Resources  
[dleblanc@mfresources.net](mailto:dleblanc@mfresources.net)